

TECHNOLOGY DUE DILIGENCE — IC REPORT

Project Cobalt

«Codename» · report date «illustrative» · run «illustrative» · target name withheld by design

CONDITIONAL-GO

Acquire and integrate a multi-tenant B2B SaaS platform — subject to **three conditions cleared before close**. The model's aggregate risk picture would read GO; the deal mandate, enforced in code, clamps it.

Clamp: one critical security gate is failing (SOC 2 Type II incomplete) and one critical diligence question is unanswered (production DR untested). The reason is shown, never buried.

6.5

MANDATE FIT /10

1 • Executive summary

The evidence supports acquisition subject to three conditions being cleared before close. Northwind is a credible multi-tenant B2B SaaS platform whose architecture and engineering culture are broadly fit for purpose, but three red flags gate the deal until resolved: an **untested disaster-recovery posture** against a 99.9% SLA, an **incomplete SOC 2 Type II**, and **two unremediated critical/high penetration-test findings**. None is an absolute deal-breaker; all three are clearable conditions. On a triangulated basis, two management headline figures — 99.9% uptime and ~40% test coverage — did not survive independent re-derivation (~99.72% and ~28% respectively) and are flagged for management response.

3
RED FLAGS

2
FAILING CRITERIA

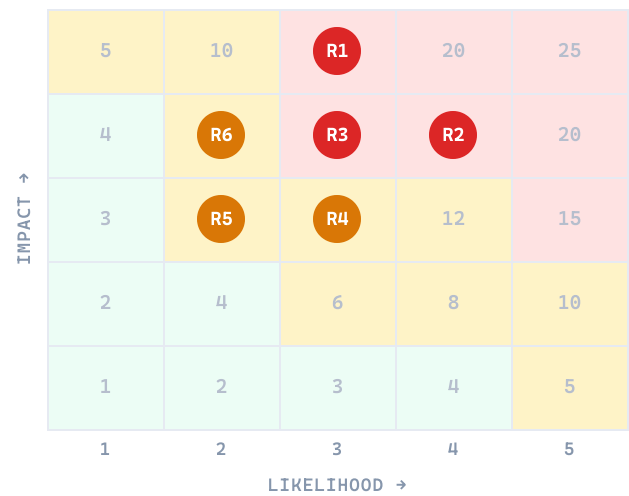
\$1.8M
YEAR-1 CASH

\$1.1M
RUN-RATE
SYNERGY / YR

16
EVIDENCE
REVIEWED

Findings at a glance

REF	DOMAIN	STATUS	RED	YELLOW	OPEN
D1	Architecture & Scalability	● Critical	1	1	1
D2	Security & Resilience	● Critical	2	1	.
D3	Privacy & Data Governance	● Caution	.	1	1
D4	Third-Party & Vendors	● Caution	.	1	.
D5	Engineering & Key-Person	● Caution	.	2	1
D6	Operations & SRE	● Caution	.	1	.
D7	Integration / General	● Clear	.	.	.



Open red/amber risks on the 5x5 likelihood x impact matrix; R1–R3 (red) sit in the critical band, R4–R6 (amber) in the moderate band. Cell numbers show the LxI score.

2 · Key risks & deal-breakers

2 FAILING

Constitutional violations

SOC 2 Type II must be complete at close (enterprise-renewal gate). · observed: in progress MANDATE-SEC-02

Production DR must be tested against the contractual SLA before close. · observed: no failover exercise in 12 months MANDATE-ARCH-01

No absolute deal-breakers identified. Open red flags are repriceable or addressable as conditions of a Conditional-Go.

Red flags (3)

The platform runs single-region; DR is undocumented and untested — the 99.9% SLA is unproven.

Require a tested DR runbook with dated failover evidence (RTO/RPO) as a condition of close. Triangulation of the 12-month incident log yields ~99.72% availability vs. the ≤8.8h/yr the SLA implies.

Evidence: ARCH-DIAG-01 OPS-INC-LOG

ARCHITECTURE

CRITICAL

L3 × I5

\$650,000

SOC 2 Type II is incomplete and ISO 27001 has not started — blocks enterprise renewals.

Obtain a written SOC 2 completion date, or a price/escrow adjustment for the compliance gap. Two enterprise renewals named in the CRM export already gate on it.

Evidence: SEC-CERT-STATUS

SECURITY

CRITICAL

L4 × I4

\$180,000

Two critical/high penetration-test findings remain unremediated past SLA.

Require a written remediation commitment and timeline before close. ✖ **Verified:** management's questionnaire claimed "no open criticals"; an independent pass re-read SEC-PEN-02, found two past-SLA items, and **downgraded the claim** rather than presenting it as fact.

Evidence: SEC-PEN-02

SECURITY

CRITICAL

L3 × I4

\$120,000

Yellow flags (3)

Bus factor of 2 on the billing/entitlements core; contractor IP assignment is unevicenced.

90-day post-close cross-training plan; collect signed IP-assignment agreements for the three unlisted git contributors. ♦ **Triangulated:** stated "~40% coverage" re-derives to ~28% on core services from CI artifacts.

Evidence: ENG-ORG ENG-IP ENG-CI-01

ENGINEERING

MODERATE

L3 × I3

\$30,000

EU customer data flows to a US data-enrichment vendor without a documented transfer mechanism.

PRIVACY

MODERATE

L2 × I3

Complete the RoPA; put SCCs / a transfer-impact assessment in place as a post-close remediation.

Evidence: PRIV-ROPA VEND-03

Three vendors are single points of failure; the payments contract has no change-of-control clause.

VENDORS

MODERATE

L2 × I4

Renegotiate change-of-control consent and substitutability at integration. Identity, payments and enrichment are each un-substitutable on <90 days' notice.

Evidence: VEND-01 VEND-02 VEND-03

3 · Deal thesis & valuation impact

Deal thesis after diligence

Northwind remains an attractive bolt-on: a modern multi-tenant platform whose identity stack overlaps the acquirer's, converting a diligence risk into a consolidation synergy. The thesis holds provided the three conditions are cleared; diligence surfaces no structural reason to walk.

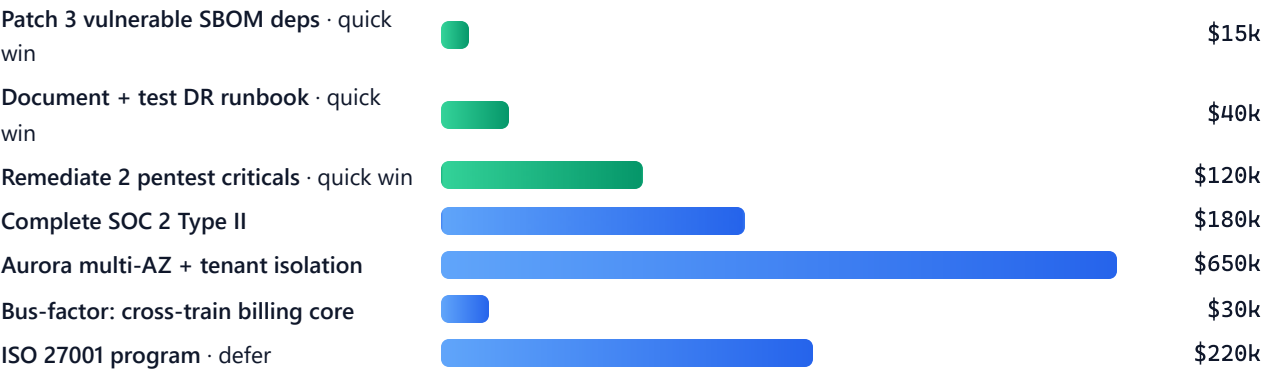
Valuation impact

The ~\$1.8M remediation envelope and the compliance gap argue for a modest price adjustment or escrow rather than a re-rate. The two overstated management metrics (uptime, coverage) marginally soften the operational-quality story but do not move the base-case valuation; the DR and SOC 2 conditions are the live levers on price.

Synergies

Identity and observability consolidation onto the acquirer's standard stack, plus avoided compliance duplication, net ~\$1.1M/yr run-rate at steady state — half-ramped in year one, mapped to the acquirer's own integration playbook.

4 · Integration economics



Remediation & integration line items, impact-ranked; green bars are the low-effort quick wins that clear two of the three close conditions. Total illustrative envelope ~\$1.8M over 18 months.

Cost to close. The three quick wins — patch the SBOM dependencies, test the DR runbook, remediate the two pentest criticals (~\$175k combined) — clear two of the three close conditions and should be pre-agreed in the SPA.

Year-1 program. SOC 2 completion and the Aurora multi-AZ / tenant-isolation project are the two major year-one workstreams (~\$830k together).

Run-rate economics. Net run-rate value reaches +\$1.1M/yr once identity consolidation lands; the high-cost sensitivity case requires that consolidation in year one.

Key assumptions the IC must accept:

- Identity consolidation completes within year one.
- Synergy realization lands within ±30% of plan.
- No additional criticals surface during SOC 2 completion.

Alternatives & trade-offs. Deferring ISO 27001 (the thankless quadrant) preserves ~\$220k with no near-term revenue impact — recommended.

5 · Conditions & SPA implications

Conditions of a Conditional-Go

- 1. Written remediation commitment + timeline for the two open critical/high pentest findings.
- 2. SOC 2 Type II completion date in writing, or a price/escrow adjustment for the compliance gap.
- 3. A **tested** disaster-recovery runbook evidencing the contractual 99.9% SLA.

SPA implications

The three conditions map to closing conditions and a compliance escrow; the vendor change-of-control gap argues for a specific indemnity. Counsel should treat the DR and SOC 2 items as conditions precedent, not post-close covenants.

Deal structuring

Open findings rolled into negotiation mechanics — a certain price adjustment, milestone-released escrow, and the reps & warranties to require. Deterministic from the risk register (\$2).

LEVER	AMOUNT
Price adjustment — certain remediation to clear the red conditions	–\$340,000
Escrow / holdback — milestone-released	\$500,000

Escrow releases: \$150k on a tested DR runbook · \$200k on SOC 2 Type II completion in writing · \$150k on the pentest remediation plan.

Reps & warranties to require: Security — no undisclosed incidents; Privacy — GDPR + a lawful EU→US transfer mechanism; Engineering — all contributor IP assigned; Vendors — payments MSA assignable at change of control.

Retention: founder / key-engineer lockup + knowledge-transfer on the billing core (bus factor of 2). **Earnout:** tie deferred consideration to year-1 run-rate synergy (\$0.6M).

Draft SPA provisions

Auto-drafted from the open risk register for counsel to mark up — closing conditions and escrows gate the deal; indemnities and warranties reprice or disclose.

CLOSING CONDITION

RED

SOC 2 Type II incomplete
Gates two named enterprise renewals; a compliance gap that reprices the deal.
"Completion of SOC 2 Type II certification (or an agreed compliance escrow) shall be a condition precedent to Closing."

ESCROW

YELLOW · \$180,000

Compliance & remediation escrow
Holds back consideration against SOC 2 completion and pentest remediation.
"\$180,000 of the consideration shall be held in escrow for 12 months against completion of SOC 2 Type II and remediation of the two open penetration-test findings."

Vendor change-of-control exposure

The payments MSA is silent on assignment at change of control — a live integration risk.

"Seller shall indemnify Buyer for costs arising from the absence of change-of-control consent in the payments master services agreement."

6 · Outstanding diligence items

- DR test evidence — a runbook with a dated failover exercise (RTO/RPO). (Clears Condition 3.)
- Completed RoPA + the SCC / transfer-impact assessment for the US enrichment flow.
- Signed IP-assignment agreements for the three unlisted git contributors.
- Written status and remediation timeline for the two open pentest criticals. (Clears Condition 1.)

7 · Scope limitations & evidence requested

This assessment is limited by the evidence made available. The findings and recommendation above should be read with these caveats:

- **LIMITATION** No DR test evidence was available; the SLA could not be independently confirmed and was re-derived from the incident log.
- **LIMITATION** The RoPA is incomplete; cross-border transfer exposure is estimated, not confirmed.
- **LIMITATION** Uptime and test-coverage figures are re-derived from artifacts, not audited.

Documents requested from the seller

Providing these artifacts and re-running diligence would upgrade this to a full-scope assessment:

- A DR runbook with a dated failover exercise (RTO/RPO).
- Records of processing + the SCC/TIA for the US enrichment flow.
- Signed IP-assignment agreements for the three unlisted contributors.
- The two open penetration-test findings and their remediation status.

Appendix · Findings & evidence

Per-workstream findings

- RED** Single-region platform; DR undocumented and untested vs. a 99.9% SLA. `arch-agent` · high conf
`ARCH-DIAG-01` `OPS-INC-LOG`
- YELLOW** Aurora runs a single writer under multi-tenant load — a scaling ceiling and noisy-neighbour risk.
`arch-agent` · med conf `ARCH-DIAG-01`
- RED** SOC 2 Type II "in progress," not complete; ISO 27001 not started. `security-agent` · high conf
`SEC-CERT-STATUS`
- RED** Last pentest left two critical/high findings unremediated past SLA. `security-agent` · high conf
`SEC-PEN-02`
- YELLOW** SBOM shows three known-vulnerable transitive dependencies in shipped services. `security-agent` · high conf
`SEC-SBOM-01`
- YELLOW** EU customer data flows to a US enrichment vendor without a documented transfer mechanism.
`privacy-agent` · med conf `PRIV-ROPA` `VEND-03`
- YELLOW** Three vendors are single points of failure; payments MSA silent on change of control. `vendor-agent` · high conf
`VEND-01` `VEND-02`
- YELLOW** Two engineers own the billing/entitlements core; contractor IP assignment unevidenced. `eng-agent` · high conf
`ENG-ORG` `ENG-IP`
- YELLOW** Test coverage materially below the cited figure (~28% vs. ~40% on core services). `eng-agent` · high conf
`ENG-CI-01`
- YELLOW** Incident MTTR trending up (~35% over 12 months); on-call concentrated on one squad. `sre-agent` · med conf
`OPS-INC-LOG` `OPS-ONCALL`
- GREEN** The target's identity stack overlaps the acquirer's — a consolidation synergy, not just a risk.
`integration-agent` · high conf `VEND-01` `PLAYBOOK`

Evidence reviewed

Every evidence item opened by the crew during this run, by reference and title — assembled from the tamper-evident audit log, not self-reported.

REF	DOMAIN	EVIDENCE	READ BY
VDR-01	architecture	ARCH-DIAG-01 · platform-topology.pdf ↗	arch-agent
VDR-02	operations	OPS-INC-LOG · incident-log-12mo.csv ↗	sre-agent
VDR-03	security	SEC-CERT-STATUS · soc2-iso-status.pdf ↗	security-agent
VDR-04	security	SEC-PEN-02 · pentest-report-q3.pdf ↗	security-agent
VDR-05	security	SEC-SBOM-01 · sbom-shipped-services.json ↗	security-agent
VDR-06	privacy	PRIV-ROPA · records-of-processing.xlsx ↗	privacy-agent
VDR-07	vendors	VEND-01 · identity-vendor-msa.pdf ↗	vendor-agent
VDR-08	vendors	VEND-02 · payments-msa.pdf ↗	vendor-agent
VDR-09	vendors	VEND-03 · data-enrichment-dpa.pdf ↗	vendor-agent
VDR-10	engineering	ENG-ORG · org-and-oncall.pdf ↗	eng-agent
VDR-11	engineering	ENG-IP · contractor-agreements.zip ↗	eng-agent
VDR-12	engineering	ENG-CI-01 · ci-coverage-artifacts.xml ↗	eng-agent
VDR-13	operations	OPS-ONCALL · oncall-rota.pdf ↗	sre-agent
VDR-14	integration	PLAYBOOK · acquirer-integration-playbook.pdf ↗	integration-agent
VDR-15	architecture	ARCH-COST-01 · cloud-cost-export.csv ↗	cost-agent
VDR-16	security	SEC-QNR · security-questionnaire.pdf ↗	security-agent

Illustrative sample · synthetic target ("Northwind Cloud Platform, Inc.") and figures · not diligence advice. Styled to mirror the product's in-app /memo export.
 Prepared by DD Memo — technology due diligence, delivered.